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Sprint Manager

Sprint Wireless

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Dear Sirs,

My name is Amber Stubblefield, and for five years I have been a very loyal potential customer, and I never had no problems with your Sprint services. In fact, it is very disappointing for such a well-known cellular mobile company to have so many sprint location sites, yet not have any good cellular service in sight. Therefore, Starting, March 30, 2017, I like to inform you that I would no longer be a part of sprint any services. Initially because of my negative related bad experience I have had with sprint regional services.

For starters, I as a potential customer dislike the fact that Sprint as very bad connection services, which run through their mobile phones. For example, Sprint always has bad ground Thus, I would had also been able to be on an elevator, metro, or even in my garage, without having so much diffulites with cellular connection services. This was a series issue for me, because I had never had this problem with other services before. So I really think your company needs some improvement. Thus, if sprint was good services company, I would have a bad sprint connection service.

Furthermore, I do not like the fact, that for several weeks, I haven’t been good networking services. Which, was very terrifying because I couldn’t get good Wi-Fi connection. Then I was also, losing my battery connection, plus data services, was always somehow always very low, and in this situation, I didn’t know how to deal with it. Thus, I no longer would want use your sprint network services any more.

Last and not least and most importantly, I think you guys need some customer’s services improvements. As I had seen some of the employee’s behavior were unacceptable. For instance, every time I had try to call sprint customers services, I was always put on hold for more 30minutes, which I really didn’t like. Then when I finally talk to customer services, and not an answering machine, Sprint would take forever to find my information. Then, they will end up not providing the answers to my question. Although, when customer services sometimes do answer question would tell me something I didn’t want to hear, and then just leave me angry or unsatisfied.

Overall, I am very, sorry sprint, but I would not recommend anyone to your services. And I will never want to comeback your services, so I hope you understand where I am coming from as I had explained to you my botanical reason, why your Sprint Service is just don’t for me. Although, I wish your company the best of luck, and hope to see some changes in the future.

Sincerely,

Amber Stubblefield